

Service : on quay assistance

| | Unit | Rate Excl VAT |
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| Zeebrugge | Valid on working days – 08:00 – 18:00 | |
| | Car - Jumpstart | Per intervention € 25,48 |
| | Car - Refuel | Per intervention € 25,48 |
| | Car - Jumpstart + Refuel | Per intervention € 30,58 |
| | Car - Inflate tyre ¹ | Per intervention € 25,48 |
| | Car - Tyre plug repair | Per intervention € 40,77 |
| | Car - Replace tyre with spare ² | Per intervention € 50,97 |
| | Car - Open locked vehicle | Per intervention € 35,68 |
| | Car – Open locked vehicle + jumpstart | Per intervention € 40,77 |
| | Car -Technical intervention ³ | Per started hour € 76,45 |
| | High and Heavy - Jumpstart | Per intervention € 76,45 |
| | High and Heavy - Refuel | Per intervention € 91,74 |
| | High and Heavy -Jumpstart + refuel | Per intervention € 101,93 |
| | High and Heavy – Technical intervention ³ | Per started hour € 76,45 |
| | Towing | Per intervention Add cost + 10% admin fee |

¹ Inflation: by emergency kit or mobile compressor

² Only if tyre size permits, subcontractor can be contacted if requested. Will be charged at cost + 10% admin fee

³ All breakdown assistance actions that are not solved by a standard operation

| | Call out fee | Hourly rate |
|---|--------------|-------------|
| Working days 06:00 – 08:00 and 18:00 – 22:00 | € 40,96 | € 117,76 |
| Working days 22:00 – 06:00 | € 204,80 | € 179,20 |
| Saturdays | € 204,80 | € 179,20 |
| Sundays and bank holidays | € 256,00 | € 204,80 |

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|---|---|---------------------------|
| Rotterdam Ports | Valid on working days from 07:00 – 23:00 | |
| | Start up costs cars or fuelling | Per intervention € 49,70 |
| | Start up costs trucks or fuelling | Per intervention € 93,21 |
| | high and Heavy - any technical intervention | Per started hour € 85,35 |
| | Valid on working days from 23:00 – 07:00 including Saturday until 23:59 | |
| | Start up costs cars or fuelling | Per intervention € 69,58 |
| | Start up costs trucks or fuelling | Per intervention € 130,49 |
| | high and Heavy - any technical intervention | Per started hour € 128,00 |
| | Valid on Sunday (applicable up to Monday 07:00) and Bank Holidays | |
| | Start up costs cars or fuelling | Per intervention € 94,44 |
| Start up costs trucks or fuelling | Per intervention € 177,10 | |
| high and Heavy - any technical intervention | Per started hour € 170,66 | |

| | Unit | Rate Excl VAT |
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| Killingholme London | Valid on working days – 08:00 – 18:00 | |
| | Car - Jumpstart | Per intervention £46,47 |
| | Car - Refuel | Per intervention £46,47 |
| | Car - Jumpstart + Refuel | Per intervention £58,08 |
| | Car - Inflate tyre | Per intervention £37,17 |
| | Car - Tyre plug repair | Per intervention TBA |
| | Car - Replace tyre with spare | Per intervention £92,93 |
| | Car - Open locked vehicle | Per intervention £55,76 |
| | Car – Open locked vehicle + jumpstart | Per intervention £65,05 |
| | Car -Technical intervention | Per intervention £69,70 |
| | High and Heavy - Jumpstart | Per intervention At cost (see Terminal Tariff) |
| | High and Heavy - Refuel | Per intervention At cost (see Terminal Tariff) |
| | High and Heavy -Jumpstart + refuel | Per intervention At cost (see Terminal Tariff) |
| High and Heavy – Technical intervention ³ | Per intervention At cost (see Terminal Tariff) | |

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| Terms and Conditions | All rates and conditions are applicable as from 01.04.2026 until further notice. |
| | All products used (diesel, petrol, tyres, oil, spill kit, etc...) will be charged at cost, supplemented by a warehouse handling surcharge of 15%. |
| | All business is conducted under applicable "CLdN Carriage by Sea and Terminal-Related services General Terms and Conditions", as revised periodically. |
| | Link to T&C |
| All rates are exclusive VAT. | |