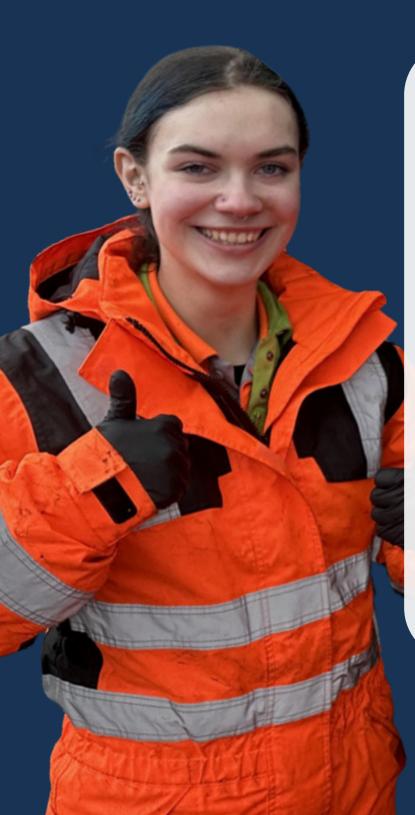
# A day in the life of... Tori Wilson



Last year, at the age of 17, Tori joined CLdN as **Apprentice Maintenance Engineer**.

In her role, she handles various machines, including reachstackers, tugs, translifters, and forklifts. With the guidance of her mentors, Tori acquires new skills and knowledge by working with a diverse range of equipment, repairing things or even manufacturing new tools.

Tori says: "I particularly enjoy tackling challenging issues, such as dismantling and reassembling complex mechanisms. It's interesting and makes the job more satisfying when it's done!"



## A day in the life of... Ben Singleton

In 2022, Ben embarked on a **Plate Welder Apprenticeship**, collaborating with a diverse team that includes welders, fitters, a car mechanic, and fellow apprentices.

A typical day starts with Ben donning the necessary Personal Protection Equipment. He then heads to the main workshop where he discusses the work to be done. One recent project involved a comprehensive refurbishment of a skeleton, entailing the complete disassembly and replacement of mechanical components.

Ben says: "Upon finishing my tasks, the supervisor conducts a thorough check for any errors and provides feedback on the quality of the work. As the day winds down, I diligently organize and clean the equipment used, ensuring a hazardfree environment to prioritize everyone's safety."







## A day in the life of... Jaimie Sibson

Jamie is an **Graduate Electro-Mechanical Engineer**. He collaborates with various managers and engineers within the company, providing assistance to the technical project team.

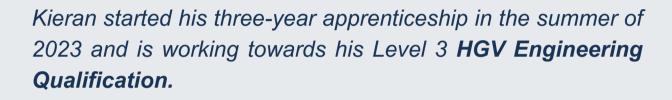
Jamie says "The working environment at CLdN is dynamic and fast-paced. My experience has been extremely positive, fostering the development of strong relationships with my colleagues.

"What attracted me to join CLdN was the promising career development opportunities. I'm encouraged to push my myself and am given ample support and guidance. Regular reviews ensure that I stay on track.

"I can see theory come to life on the port in a real-world scenario. This not only enables personal development but also enhances my career progression. Ideally, I see myself successfully completing the apprenticeship and taking on a role managing projects for the workshops in the UK while contributing to projects in other countries."



## A day in the life of... Kieran Smylie



He collaborates with a team of engineers, engaging in a diverse range of tasks that keep each day unique.

Kieran says: "The people I work with are very knowledgeable, providing constant learning opportunities. One particularly interesting task I completed was the replacement of a gearbox on a reach-stacker. Although it took several hours to complete, the experience enhanced my understanding of the machine's inner workings.

"I am also happy to get the chance to go onboard CLdN ships to carry out repair work on vehicles. The first time I went on a ship it was a completely different experience for me!"





### A day in the life of... Kirsty Grimble

Kirsty is in the first year of a 3-year Level 5 **Operations Management apprenticeship**. She combines this with dayto-day management of the Freight Department which consists of 33 employees.

Kirsty explains: "My role involves working closely with other departmental managers to offer support with operational issues throughout CLdN and overseeing the contracted Security team to ensure operations are running efficiently.

"This apprenticeship will give me the essential skills to progress in my career as an Operations Manager. Apprenticeships offer an interesting approach to learning and I would recommend them as a valuable higher education option. Apprentices have the opportunity to gain hands on experience combined with the academic support to meet their goals."



#### A day in the life of... Lewis Reeve

CLdN(3)

Apprenticeships

IT'S NATIONAL APPRENTICESHIP WEEK

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Lewis is in the first year of a three-year Level 5 **Operations I Departmental Manager apprenticeship**. His training involves a periodic rotational program, allowing him to develop management skills across various sectors of the company.

Lewis says: "It's rewarding to have been entrusted to work independently on diverse projects, particularly on operational safety and efficiency. I am looking forward to obtaining another recognized qualification while building the industry experience to ensure a successful career at CLdN.

"I already engage in monthly progress reviews with CLdN's Training & Development Manager. These reviews allow me to discuss my development and address any concerns I may have. Unlike other traditional academic routes, CLdN's apprenticeship program offers a unique hands-on learning experience, allowing you to gain practical skills directly applicable to your chosen fields."



### A day in the life of... Max Greetham

Max is in the first year of a three-year **Plate Welding Apprenticeship**. He typically works with a team of welders, fitters, car mechanics and other apprentices.

Max explains the work he's doing at the moment: "One of the larger projects I have been working on is doing mechanical and structural work on a skelly. I fully stripped it down and replaced some mechanical components. I then carefully removed some support beams on the inside, without damaging the rest of the framework. After some preparation, I put the new pieces of support beams back into their original place and did some small welds around the beam. Once I had double checked everything was in the right place I proceeded to fully weld the piece.

"The day always ends by tidying away all tools and equipment I had been using and making sure the walkways and the area surrounding my job are free from any obstructions and hazards."





# A day in the life of... Mollie Williams



Mollie is currently in the first year of her **Business Administration apprenticeship** and her role involves collaborating closely with a team of Customer Service administrators and automotive staff.

She explains: "On a typical workday, I handle diverse administrative tasks such as contacting customers, ordering parts for vehicles for future repairs, answering e-mails, updating the system, completing paperwork, communicating with other departments, and attending daily meetings.All these tasks allow me to continuously enhance my knowledge of the job and the vehicles.

"My highlight so far has been attending a careers event at a local school, where I had the opportunity to explain my role within CLdN."





Apprentices



#### A day in the life of... Nicolas Gomez Davies

Nicolas is in the first year of a 3-year **Data Science apprenticeship**. He collaborates with fellow business analysts to address issues and contribute to the decision-making process of the business.

Nicolas says: "My role allows me to interact with various departments, gaining insights into a diverse range of processes. For example, I've gained a deeper understanding of production processes and experienced the hands-on operation of a tug. Each interaction contributes to a more comprehensive perspective.

"This hands-on experience not only connects me with the operational aspects of our business but also enables me to translate raw data into meaningful insights. This first-hand knowledge forms a robust foundation for informed decision-making within the company.

"The structured learning environment, where theory is integrated with hands-on experience, will enable me to apply newly acquired knowledge directly to real-world situations."



